

How to read your electric bill

Front page



Crawford Electric
A Touchstone Energy®
Cooperative

Have a question about your account? Call us: 800-677-2667.

NNNN



Thank you for being a consumer-member of Crawford Electric. We are a not-for-profit rural electric cooperative, led by consumers like you, built by the communities we serve and dedicated to meeting your needs.

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TOTAL AMOUNT DUE
\$118.00

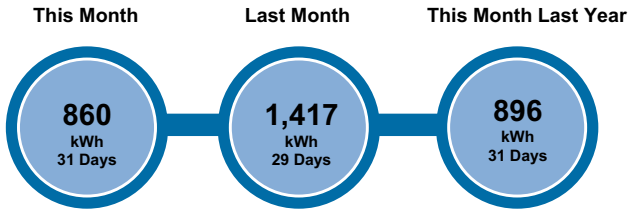
Due Date
05/15/2023

MEMBER-OWNED, NOT-FOR-PROFIT
Office Hours: Monday - Friday 8 AM- 5 PM
573-732-4415 or 800-677-2667

Account Number | 0000000000
Member(s): | MEMBER NAME
Statement Date: | 05/01/2023
Phone 1: | 000-000-0000
Phone 2: | 000-000-0000

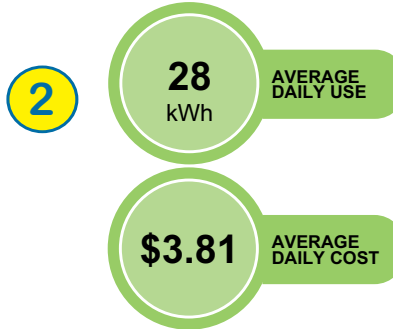
Thank You for your previous payment(s) of \$161.00.
Charge detail found on the back of this page.

Monthly Energy Use Comparison



For more information on your electricity use, visit SmartHub at www.crawfordelec.com or download the free app from the iTunes or Google Play stores.

Your Average Daily Use



IMPORTANT MEMBER INFORMATION

As a consumer-member, you have a say in how we efficiently deliver affordable, reliable and safe energy to power your life. Your co-op is led by a member-elected board of directors. The director election cycle begins with the opening of the candidate petition period on May 10. Visit our website for more information.

The office will be closed on Monday, May 29, in observance of Memorial Day. Emergency service is always just a phone call away at 800-677-2667.

Follow us on Facebook!

The total amount now due is payable upon receipt and is subject to disconnect after due date below.
Please detach bottom portion and return with your payment.



P.O. Box 10
Bourbon, MO 65441

Account # 0000000000
Amount Due By 05/15/2023 \$118.00
Amount Due After 05/15/2023 \$123.82

Pay Online: www.crawfordelec.com
Pay by Phone: 800-677-2667 Option 3

Thanks for your Round Up Contribution!

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CRAWFORD ELECTRIC COOPERATIVE
PO BOX 10 1
BOURBON MO 65441-0010



MEMBER NAME
MEMBER ADDRESS

4 1156



On the front

1 Find what you need at first glance

The top section of your bill includes important messages about your account, the total amount due and due date. Here you will also find contact information for the co-op as well as your account information on file. Always be sure we have the best phone numbers to reach you.

2 Learn more about your energy use

Keep track of how much energy you are using each month and compare with last month and last year. You can also see how much energy you are averaging daily and the average cost per day.

3 Keep up with important info

Watch this box for important information such as office closures, annual meeting dates and co-op programs.

4 Choose how you pay

Return this portion with your bill payment each month. You can also pay online, by phone or set up automatic payments.

Powering our communities since 1940.

How to read your electric bill

Back page



Crawford Electric
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Cooperative

Go paperless! View your bill online with SmartHub.



Office Hours: Monday - Friday 8 AM - 5 PM
573-732-4415 or 800-677-2667
www.crawfordelec.com

Account Number : 000000000 Service Description: residence Service Address:

| Meter # | Rate | Services From | To | Readings Previous | Present | Days | Meter Multiplier | kWh Used |
|-----------|------|---------------|------------|-------------------|---------|------|------------------|----------|
| 000000000 | 1 | 03/24/2023 | 04/24/2023 | 84268 | 85128 | 31 | 1 | 860 |

Previous Account Activity

Previous Balance \$161.00

Payment Received - Thank You -\$161.00

Balance Before Current Charges \$0.00

Current Activity

Energy 860 kWh @ 0.096530 \$83.02

Service Availability Charge 1.074000 x 31 days \$33.29

County Tax \$1.45

Roundup \$0.24

Current Charges \$118.00

Total Amount Due \$118.00
by 05/15/2023

Kilowatt-Hour Use History

Previous 12 Months (Green) Current 12 Months (Blue)

Monthly High (Red) Monthly Low (Yellow)

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For more information on your energy use, visit SmartHub on your computer or mobile device.

On the back

5 Find account details

In the top row, find details about your account such as meter number and readings, number of days in billing cycle and energy used (kilowatt-hours). Previous and current account activity is also listed.

6 Compare energy use

Use the graph to compare the current 12 months of use to the previous 12 months. See how the monthly high and low temperatures affect the amount of energy you use each month.

7 Learn more

Find website links for more information about payment options, energy efficiency rebates and more.

8 Manage your account & keep up with co-op news

Learn how to manage your account with SmartHub. Check the image on the right for co-op programs and features.

PAY Your Way
Discover all the options at Crawfordelec.com/MyAccount

Emergency Service
800-677-2667 Option 2 or text MYPOWER to 85700 Crawfordelec.com

Save Energy
Learn about rebates and incentives at Crawfordelec.com/Rebates

In Person
10301 N. Service Rd. Bourbon, MO
24 Hour Drop Box Drive-thru M-F 8-5

Manage Your Account



Manage Account Notifications
Hit the bullseye every time! Set up Auto Pay to initiate recurring bill payments from your bank account or credit card. You'll never pay a late fee again.



Paperless Billing
Save time, money and trees – go paperless.



Energy Use Data
Track your monthly and daily electricity use.



Address and phone number changes
New address or phone number? SmartHub makes updates easy. Or call us at 800-677-2667 or 573-732-4415.

PLEASE MOVE OVER FOR EMERGENCY AND UTILITY CREWS

If you see police, firefighters, utility crews or other emergency personnel on the side of the road, please slow down and move over when possible.

Together, we can keep our crews safe.

Keep up with co-op news in Rural Missouri!
View the magazine online: Crawfordelec.com
>Member Services > Connecting With You

www.crawfordelec.com

800.677.2667