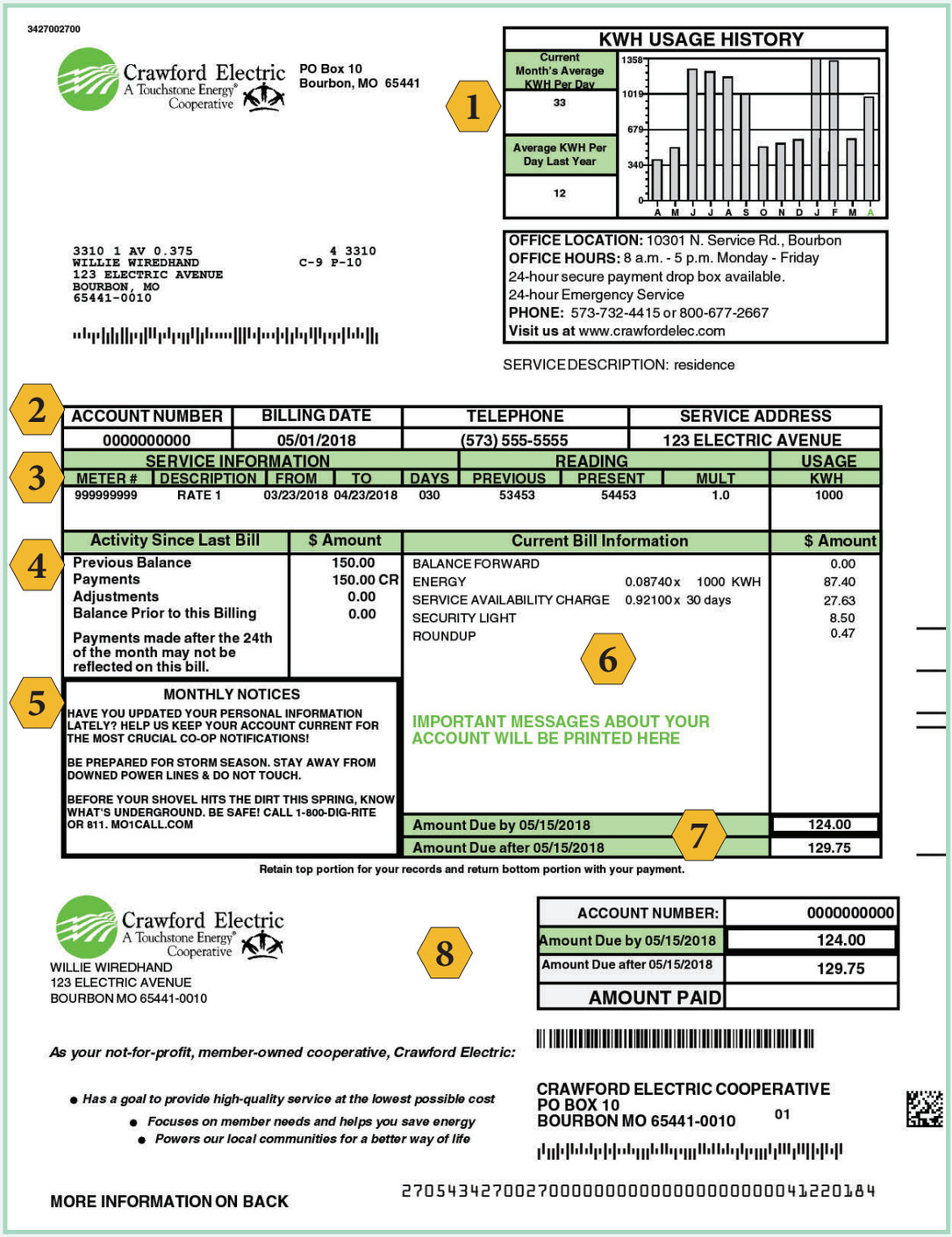
YOUR BILL AT A GLANCE



3427002700

Crawford Electric
A Touchstone Energy® Cooperative

PO Box 10
Bourbon, MO 65441

KWH USAGE HISTORY

Current Month's Average KWH Per Day	Average KWH Per Day Last Year
33	12

1358 1019 679 340 0
A M J J A S O N D J F M A

3310 1 AV 0.375 4 3310
WILLIE WIREDHAND C-9 P-10
123 ELECTRIC AVENUE
BOURBON, MO
65441-0010

OFFICE LOCATION: 10301 N. Service Rd., Bourbon
OFFICE HOURS: 8 a.m. - 5 p.m. Monday - Friday
24-hour secure payment drop box available.
24-hour Emergency Service
PHONE: 573-732-4415 or 800-677-2667
Visit us at www.crawfordelec.com

SERVICE DESCRIPTION: residence

ACCOUNT NUMBER	BILLING DATE	TELEPHONE	SERVICE ADDRESS
0000000000	05/01/2018	(573) 555-5555	123 ELECTRIC AVENUE

SERVICE INFORMATION				READING			USAGE
METER #	DESCRIPTION	FROM TO	DAYS	PREVIOUS	PRESENT	MULT	KWH
999999999	RATE 1	03/23/2018 04/23/2018	030	53453	54453	1.0	1000

Activity Since Last Bill	$ Amount
Previous Balance	150.00
Payments	150.00 CR
Adjustments	0.00
Balance Prior to this Billing	0.00
Payments made after the 24th of the month may not be reflected on this bill.	

Current Bill Information		$ Amount
BALANCE FORWARD		0.00
ENERGY	0.08740 x 1000 KWH	87.40
SERVICE AVAILABILITY CHARGE	0.92100 x 30 days	27.63
SECURITY LIGHT		8.50
ROUNDUP		0.47
Amount Due by 05/15/2018		124.00
Amount Due after 05/15/2018		129.75

MONTHLY NOTICES

HAVE YOU UPDATED YOUR PERSONAL INFORMATION LATELY? HELP US KEEP YOUR ACCOUNT CURRENT FOR THE MOST CRUCIAL CO-OP NOTIFICATIONS!

BE PREPARED FOR STORM SEASON. STAY AWAY FROM DOWNED POWER LINES & DO NOT TOUCH.

BEFORE YOUR SHOVEL HITS THE DIRT THIS SPRING, KNOW WHAT'S UNDERGROUND. BE SAFE! CALL 1-800-DIG-RITE OR 811. MO1CALL.COM

IMPORTANT MESSAGES ABOUT YOUR ACCOUNT WILL BE PRINTED HERE

Retain top portion for your records and return bottom portion with your payment.

Crawford Electric
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WILLIE WIREDHAND
123 ELECTRIC AVENUE
BOURBON MO 65441-0010

ACCOUNT NUMBER:	0000000000
Amount Due by 05/15/2018	124.00
Amount Due after 05/15/2018	129.75
AMOUNT PAID	

As your not-for-profit, member-owned cooperative, Crawford Electric:

- *Has a goal to provide high-quality service at the lowest possible cost*
- *Focuses on member needs and helps you save energy*
- *Powers our local communities for a better way of life*

CRAWFORD ELECTRIC COOPERATIVE
PO BOX 10
BOURBON MO 65441-0010 01

MORE INFORMATION ON BACK

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1 **KWH Usage History**

Use the graph to compare the current month's kilowatt-hour use (far right of graph) to the previous 12 months. This information can help you see trends in your energy use and find ways to save on high months of use.

2 **Account Information**

Your account number, billing date and service address are listed in this section. Check to make sure the telephone number on the account is correct.

3 **Service Information, Reading, Usage**

Meter information is listed in this section. Most members will have Rate 1 (residential rate) under the description. You can also see the meter readings and the number of days in the bill. Total killowatt-hours used during the bill period is in far right column.

4 **Activity Since Last Bill**

This section shows any activity on your account since your previous bill.

5 **Monthly Notices**

Check here for important information from the co-op.

6 **Current Bill Information**

Details about current charges are listed here. Energy is the amount of kilowatt-hours used (from section 3) times the rate. Service availability charges (see below), security lights, taxes if applicable and Operation Round Up are also itemized in this section.

7 **Amount Due**

Total amount due by the 15th of the month. After the 15th, a penalty is applied.

8 **Payment Stub**

Return this portion with your payment.

Go Paperless

smart hub

Pay your bill and more online with SmartHub!

- ◊ Pay your bill online
- ◊ View billing history
- ◊ View daily use
- ◊ Enroll in auto pay

Manage your account with SmartHub. Go to www.crawfordelec.com and choose "View My Account." To use SmartHub for the first time, have your account number and email address ready.

Want to go paperless? You can receive your bills by email. Log in to SmartHub and update your preference under "My Profile."

Keep in Touch

Use the Interactive Voice Response (IVR) system:

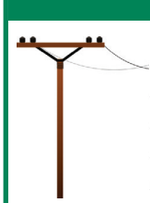
1-800-677-2667

Option 2: report an outage
Option 3: make a payment

The co-op also uses the IVR system to reach out to members with important messages such as planned outages or work scheduled in the area.

Keep the co-op updated with your current phone numbers!

Service Availability



Co-op members share in the operating costs of our electric company. Those costs are shown as service availability on your bill and are charged per meter at a rate of 92.1 cents per day.

What is included in the costs of running an electric company?

bucket trucks, digger trucks, wire, poles, meters, safety equipment, linemen, member service employees, energy experts, engineering specialists, vehicle maintenance, building maintenance, phone services, website, billing services, taxes, insurance, right-of-way maintenance and much more