


Introducing a fresh look to your electric bill



Crawford Electric
A Touchstone Energy®
Cooperative

You'll find the same important information as before with some new features to help you manage your account. Questions about your account or the new bill format? Call 1-800-677-2667.

YNNN



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**TOTAL
AMOUNT DUE**
\$144.40

Due Date
04/15/2020

MEMBER-OWNED, NOT-FOR-PROFIT
Office Hours: Monday - Friday 8 AM- 5 PM
573-732-4415 or 800-677-2667

Account Number 00000000000
Member(s): Willie Wiredhand
Statement Date: 04/01/2020
Phone 1: 555-555-5555
Phone 2: 555-555-5555

Thank you for being a consumer-member of Crawford Electric! We are a not-for-profit rural electric cooperative, led by consumers like you, built by the communities we serve and dedicated to meeting your needs.

Thank You for your previous payment(s) of \$136.33.
Charge detail found on the back of this page.

Monthly Energy Use Comparison

This Month	Last Month	This Month Last Year
1,214 kWh 31 Days	1,133 kWh 30 Days	1,271 kWh 31 Days

Your Average Daily

39 kWh	AVERAGE DAILY USE
\$4.66	AVERAGE DAILY COST

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For more information on your electricity use, visit **SmartHub** at www.crawfordelec.com or download the free app from the iTunes or Google Play stores.

IMPORTANT MEMBER INFORMATION


Electricity is among the safest forms of energy, but it's important to always respect its power. You'll find lots of electricity safety tips when you visit the Member Services section of CrawfordElec.Com.

Spring is on its way and so is a fresh new look to your monthly electric bill. New features will help you easily compare your monthly energy consumption and your cost per day. A graph will help you see how your energy use varies in line with extremes in outside temperatures.

Willing to help other members in need? Join Operation Round Up today by calling the office at 800-677-2667.

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The total amount now due is payable upon receipt and is subject to disconnect after due date below.
Please detach bottom portion and return with your payment.



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P.O. Box 10
Bourbon, MO 65441

Pay Online: www.crawfordelec.com
Pay by Phone: 800-677-2667 Option 3

☐ Sign me up for Operation Round Up!



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Account # 0000000000
Amount Due By 04/15/2020 **\$144.40**
Amount Due After 04/15/2020 **\$151.56**

7597 1 AV 0.386
WILLIE WIREDHAND
123 ELECTRIC AVENUE
BOURBON MO 65441-0010

5 7597
C-22 P-30

CRAWFORD ELECTRIC COOPERATIVE
PO BOX 10 1
BOURBON MO 65441-0010



On the front

1 Find what you need at first glance

The top section of your bill includes important messages about your account, the total amount due and due date. Here you will also find contact information for the co-op as well as your account information on file. Always be sure we have the best phone numbers to reach you.

2 Learn more about your energy use

Keep track of how much energy you are using each month and compare with last month and last year. You can also see how much energy you are averaging daily and the average cost per day.

3 Keep up with important info

Watch this box for important information such as office closures, annual meeting dates and co-op programs.

4 Choose how you pay

Return this portion with your bill payment each month. You can also pay online or by phone.

Powering our communities since 1940.

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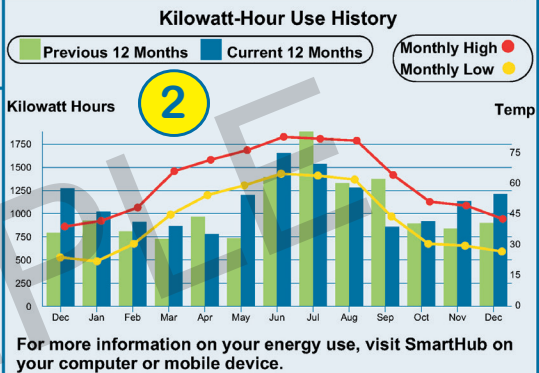
*You can take control and save! View and track your energy use each month.
Check out our convenient payment options and member services.*



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www.crawfordelec.com

Account Number : 0000000000 Service Description: RESIDENCE Service Address: 123 ELECTRIC AVE

Meter #	Rate	Services From To	Readings Previous Present	Days	Meter Multiplier	kWh Used
999999999	1	02/24/2020 03/24/2020	39537 40751	31	1	1214
Previous Account Activity Previous Balance \$136.33 Payment Received - Thank You -\$136.33 Balance Before Current Charges \$0.00						
Current Activity Energy 1,214 kWh @ 0.087400 \$106.10 Service Availability Charge 0.921000 x 31 days \$28.55 Security Light \$8.50 County Tax \$1.25 Current Charges \$144.40						
Total Amount Due by 04/15/2020 \$144.40						
<small>Service Availability is a flat daily charge designed to cover the costs of having an electric service available for your use. Such costs include power line maintenance, outage repair, billing, accounting and member service.</small>						



On the back

1 Find account details

In the top row, find details about your account such as meter number and readings, number of days in billing cycle and energy used (kilowatt-hours). Previous and current account activity is also listed.

2 Compare energy use

Use the graph to compare the current 12 months of use to the previous 12 months. See how the monthly high and low temperatures affect the amount of energy you use each month.

3 Learn more

Find website links for more information about ways to pay, saving energy and the outage center.

4 Manage your account & keep up with co-op news

Learn how to manage your account with SmartHub. Check the image on the right for co-op programs and features.



Manage Your Account



Manage Account Notifications

Hit the bullseye every time! Set up Auto Pay to initiate recurring bill payments from your bank account or credit card. You'll never pay a late fee again.



Paperless Billing

Save time, money and trees – go paperless.



Energy Use Data

Track your monthly and daily electricity use.



Address and phone number changes

New address or phone number? SmartHub makes updates easy. Or call us at 800-677-2667 or 573-732-4415.

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OUT OF POWER? JUST TEXT US!

Enroll

Text MYPOWER to 85700

Report Outage

Text OUT to 85700

Check Status

Text STATUS to 85700

Standard text message rates may apply.
Text MYPOWER STOP to end messages.



Keep up with co-op news in Rural Missouri!
View the magazine online: Crawfordelec.com
Member Services > Connecting With You

www.crawfordelec.com

1.800.677.2667